

## FE35

### FE35 Wireless Earbuds User Manual

#### Product Host and Accessories

FE35 × 1

Type-C charging cable × 1

User manual × 1

#### Product Structure Description

- ① touch area (FMB)
- ② earphone indicator
- ③ microphone sound hole
- ④ earphone charging pole
- ⑤ speaker sound hole
- ⑥ doll lights
- ⑦ LED power display of charging compartment
- ⑧ hall switch position
- ⑨ type-c charging port

Before using MOEN earbuds, please read this User Guide carefully and keep it for future reference.

#### Product Specifications

- ✧ Version: V 5.0
- ✧ Speaker specification: Φ13MM 32Ω
- ✧ Frequency response range: 20Hz-20KHz
- ✧ Using distance: About 10 meters
- ✧ Music playback: About 5 hours
- ✧ Talk time: About 5 hours
- ✧ Standby time: About 150 hours
- ✧ Charging time: About 1.5 hours
- ✧ Battery specification: 35mAh\*2/500mAh
- ✧ Speaker sensitivity: 94dB
- ✧ Weight: 40g

※The above data are laboratory measured values, and actual use may vary according to specific circumstances. The music playback and talk time data are all measured at 50% of the earbuds volume.

## Packing List

Wireless earbuds × 1	User manual × 1
Charging compartment × 1	Type-C charging cable × 1

## Instructions

### Power ON

It automatically enters the pairing state after taking out from the charging compartment, the white light turns on for one second to complete the boot. Or press and hold FMB for 3 seconds in shutdown state to boot.

### Pairing

When the charging compartment is opened, it will automatically turn on and enter pairing mode while white light flashes quickly 2 times per second. Use a functional device to search for the name of "FE35", and click to pair it. If there is no connection within 3 minutes, the earbuds will automatically shut down.

### Power OFF

- ❖ It will automatically shut down while putting the earbuds into the charging compartment.
- ❖ Press and hold the "FMB" for about 5 seconds, the white light flashes 3 times slowly, accompanied by a shutdown prompt sound to complete Power OFF.

### Call function

Answering a call: when there is an incoming call, tap "FMB" once to answer.

Hang up the call: in the call state, touch "FMB" once to hang up.

Reject a call: when there is an incoming call, tap "FMB" twice to reject it.

### Music function

After FE35 is successfully connected to your mobile phone, you can open the music app to play music.

In music mode:

- Pause/Play: touch the multi-function button once to pause the music-play, touch it again to continue.
- Previous song: tap the left "FMB" twice to the previous song.
- Next song: tap the right "FMB" twice to the next song.
- Increase volume: tap the right "FMB" 3 times.
- Decrease volume: tap the left "FMB" 3 times.

## **Intelligent voice assistant**

Activate: Long press "FMB" for 2 seconds to activate "Siri"/ voice assistant.

Exit: Voice exit "Siri"/ voice assistant, be canceled by mobile phone or long press "FMB" for 2 seconds .

## **Charging and Lighting**

- Earphone charging: After the earphones are placed in the charging compartment, and the top cover is closed, when the charging compartment detects they are charging, the status of the doll light is pink-yellow-orange 3-color breath flashing for a cycle and then goes out. If the doll is not detected, the red light flashes 3 times and turns off.
- Compartment charging: After plugging in the charging cable, the LED display will show the current battery level, the doll light will flash slowly for breathing, and display the corresponding color of the battery.
- Open the cover of the charging compartment: The LED displays the battery level, and it will turn off after 8 seconds; the backlight of the doll breathes according to 3 colors of "pink-yellow-orange" (3S/cycle), and turns off after one cycle for each color.
- Close the cover of the charging compartment: The LED displays the battery level, and it will turn off after 8 seconds; the backlight of the doll breathes according to 3 colors of "pink-yellow-orange" (3S/cycle), and turns off after one cycle for each color.
- Light color corresponding to electricity: pink 25%, yellow 26-80%, orange 81-100%.

## **Charging and Battery Precautions**

- This product has a built-in non-removable rechargeable battery.
- The charging current and voltage is 5V/500mA, please do not charge the product with a charger exceeding 5V/500mA, otherwise it will easily cause damage to the battery.

## **Safety Precautions**

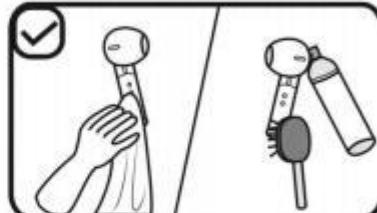
1. To ensure your personal safety, do not wear or place the earbuds too close to the pacemaker (less than 10cm).
2. Children should use this device under adult supervision, this product is not a toy.
3. Using the earbuds at high volume, especially for a long time, may damage your hearing.
4. For traffic safety, do not use earbuds while driving or riding a bicycle.

# SAFETY WARNINGS

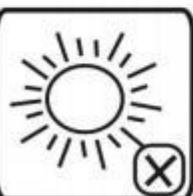
## SAFETY



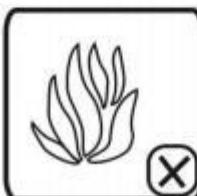
PLEASE READ THE SAFETY WARNINGS  
CAREFULLY BEFORE USE



DO NOT USE LIQUID AND BRUSHES  
FOR CLEANING



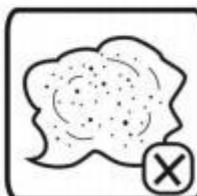
KEEP AWAY FROM HIGH  
TEMPERATURE



KEEP AWAY  
FROM FIRE



NO RAIN



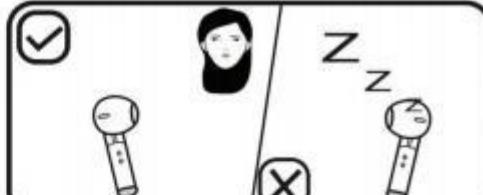
KEEP AWAY FROM  
HEAVY SMOKE



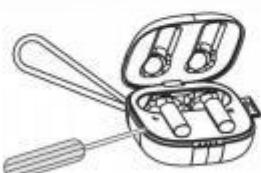
BALANCED  
TRANSPORTATION



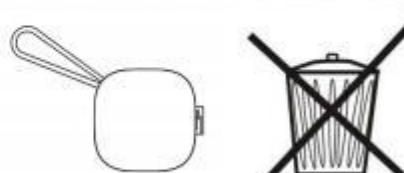
DO NOT DROP  
WITHOUT PROTECTION



DO NOT CHARGE UNATTENDED  
OR SLEEPING



DO NOT OPEN IT WITHOUT  
AUTHORIZATION



PLEASE SEPERATE  
& RECYCLE WHEN DISCARDING

## Name and content of toxic and hazardous substances or elements in the product

This form is prepared according to the provisions of SJ/T 11364-2014

Part name	Toxic and Hazardous Substances or Elements					
	Lead ( Pb )	Mercury ( Hg )	Cadmiu m ( Cd )	Hexavalent chromium Cr(VI)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
Metal parts	x	o	o	o	o	o
Gum parts	o	o	o	o	o	o
Wire	o	o	o	o	o	o
Circuit board assembly	x	o	o	o	o	o
Battery	x	o	o	o	o	o

o : Indicates the content of this toxic and hazardous substance in all homogeneous materials of this part is below the limit requirement specified in GB/T 26572.

x : Indicates that the content of this toxic and hazardous substance in at least one homogeneous material of this part exceeds the limit requirement specified in GB/T 26572 standard.

The parts marked with "X" in the table are all unable to replace harmful substances due to the limitation of global technological development level.

## FAQ

(1) What should I do if the left and right ear pairing fails?

If the left and right ears cannot be paired, please turn off the BT function of mobile phone first, put the earphones back into the charging compartment, then take out the earphones according to above instructions to complete pairing steps. After they are successfully paired, turn on the BT function of mobile phone, and manually click it to connect.

(2) What to do when the phone is connected to 2 earphones at the same time?

A. Turn off the BT function of the phone, pick up the 2 earphones from the charging compartment at the same time, pair them again, turn on the BT of phone after the pairing is successful, and manually click it to connect again.

B. The mobile phone directly disconnects both earphones, and reconnects according to the instructions.

(3) Several problems that may occur when pausing playback:

After testing the Apple phone, the automatic re-connection cannot be performed after turning on again. You need to manually click the earbuds name to reconnect, then it can be used normally.

(4) Earbuds have noise problems:

- A. Whether there is interference from large electronic equipment nearby.
- B. Confirm whether there is any noise in the sound source itself, change the music and test them again.
- C. When the battery is low, there will be noise. Put the earphones into the charging compartment for charging.

(5) Earbuds sound delay problem:

At present, the normal delay time of BT technology is lower than 300ms.

- (6) There is no sound from the earphone, touch them with no effect, and the indicator light flashes abnormally.

Turn off the BT of mobile phone, put earphones into the charging compartment and take them out again. After the reset is successful, repeat the above steps to reach the connection.

(7) Other possible problems:

- A. The secondary ear is stuck, there may be electromagnetic interference nearby.
- B. Earbuds are not charging:
  - ① Confirm if the charging compartment has electricity;
  - ② Whether the thimble of the charging compartment and earphone are in good contact with each other for electric shock.
- C. The earbuds do not turn on: Confirm whether the earbuds are powered, or whether the white light of earbuds is on when placed into the charging compartment.
- D. The voice of the other party cannot be heard in the earbuds call state:
  - ① Confirm whether the earbuds is connected to mobile phone;
  - ② Whether switch to the BT call state of mobile phone.

(8) A single earphone is not charged when placed in the charging compartment:

- ① Take out the L/R earphones at the same time, and put them back into the charging compartment;
- ② Insert the power cord of the charging compartment to charge.

(9) Left and right earphones are disconnected:

Turn on both earphones out of warehouse, in the state of disconnection, do not touch the right earphone, tap the left earphones 4 times and the 5th long press, let go after hearing the "Du Du" sound for about 5 seconds, wait for about 8 seconds, the pairing is automatically completed. And the earbuds can be used normally after placing it in the charging compartment. (This function is invalid when connecting mobile phones or other external devices).

## Product certification

Inspection date: \_\_\_\_\_

Inspectors: \_\_\_\_\_

Inspection conclusion:  qualified  unqualified

Manufacturer: Shenzhen Myplus Technology Co., Ltd

## FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help important announcement

### Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.