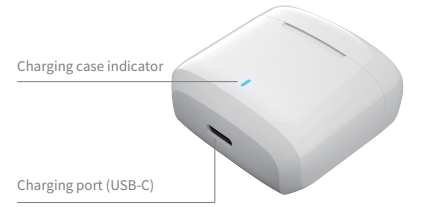
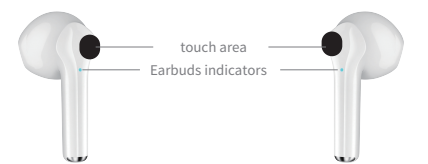


Your device

Charging case



Ear buds



In the box

Earbuds、Charging case、User manual、USB-C cable

This product support Phone、PC、Pad、Smart Watch
and other smart devices with bluetooth functions.

Charge your device

1. Insert the earbuds into the charging case.
2. Close the charging case and connect the USB cable.
3. The earbuds and the charging case are charged simultaneously.

Charging case indicators

- 1.earbuds charging,the blue indicator is always on.
- 2.earbuds fully charged,the blue indicator goes out.
- 3.charging case low battery,the blue indicator flashes and then goes out.
- 4.charging case charging,the red indicator flashes.
- 5.charging case fully charged, the red indicator is always on.

Warning!

The rechargeable battery of this product must be properly disposed of in order to be recycled. Please do not put the battery in the fire to avoid explosion.If you do not use this product, it is recommended to charge it every three months.

Warning!

Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse.

Connect

Connect to your smart device

- 1.When using the earbuds for the first time, open the charging case and take out the earbuds, the red and the blue indicators of the earbuds flash, the left and right earbuds are automatically paired. Then turn on the Bluetooth switch of the mobile phone,search for the pairing name "NEOQQQO-X5" to connect the mobile phone.
- 2.If the earbuds has been connected to a smart device, open the charging case and take out the earbuds, it will automatically search and connect to the paired device.You can also manually click the Bluetooth pairing name "NEOQQQO-X5" to connect.
- 3.If the earbuds has been connected to other smart device and you want to connect to a new device,please turn off Bluetooth switch of the other device before connecting the new device.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•Reorient or relocate the receiving antenna.

•Increase the separation between the equipment and receiver.

•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

•Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Gestures

Music

- | | | |
|------------|--------------|---------------|
| Single tap | L / R earbud | Play / Pause |
| Double tap | Left earbud | Next song |
| | Right earbud | Previous song |
| Triple tap | Left earbud | Volume + |
| | Right earbud | Volume - |

Calls

- | | | |
|--------------|--------------|---------------------|
| Single tap | L / R earbud | Answer / End a call |
| Touch & Hold | L / R earbud | Reject a call |

Digital assistant

- | | | |
|--------------|--------------|------------------------|
| Touch & Hold | L / R earbud | Launch Google or Apple |
|--------------|--------------|------------------------|

Specifications

DIMENSIONS	Per earbud	Charging case
	Height: 35mm Width: 17mm Depth: 16mm Weight: about 3.1 g	Height: 46.7mm Width: 46.5mm Depth: 22.1mm Weight: about 29.2 g
BATTERY	Battery capacity	
	Per earbud: 40 mAh Playtime with one charge Music playback: 8 hours Voice calls: 6 hours Charging time About 1.5 hours for the earbuds (in the charging case) About 2 hours for the charging case(Wired: USB Type-C)	Charging case: 300 mAh
RATED INPUT	5.0V --- 200mA	
DRIVER	13 mm dynamic	
SENSITIVITY	106±3dB	
CONNECTIVITY	Bluetooth compatibility: BT 5.1	
CONTROLS	Press control: Single tap / double tap / triple tap / touch & hold	
IN THE BOX	Earbuds、Charging case、User manual、USB-C cable	

*The preceding specifications are theoretical values based on product design. Some features and specifications may vary across markets. To provide accurate product information, specifications, and features, we may make real-time adjustments to the preceding specifications, so that they match the product performance, specifications, indexes, and components of the actual product. Product information is subject to such changes and adjustments without notice.

Troubleshooting (2-1)

When the earbuds is turned off due to wrong operation,please put the earbuds to charging case and close the cap to active it, Then take out the earbuds and re connect the smart device.

1. what should be noted when firstly using the earbuds?

- A. Firstly, fully charged the earbuds and charging case to avoid low power causing caton and noise.
- B. Turn off the phone and restart before connecting.Long-time using the phone will hugely impact the transition of earbuds,which causes caton, noise and troubleshooting on connecting.

2. Why can one earbud hear sound and the other can't?

- A. Long press the earbud without sound, if cue tone appears, the earbuds can match automatically, if not,please do the below operation.
- B. Put the earbuds into charging case and close the cap,charge it for 5mins,remove Bluetooth earbuds connection and restart the phone.Take out the earbuds from the charging case and wait for 10 seconds.The earbuds will match automatically,turn on the Bluetooth switch on phone to connect.

3. Why is the call unclear, noisy, stuck, or listening to music stuck?

- A.Poor call signals or net between both sides.
- B.The power of the earbuds is too low, please charge it.
- C. Static electricity is generated between earpbuds or mobile phone and clothes, which interferes with Bluetooth signal transmission.
- D. Long distance between phone and earbuds, or wall block.
- E. Non-standard charger/router/high power utility equipment/monitor/Interference of Bluetooth signal in subway station/public.Please confirm the interference of connecting signals. volume、distance、block and turn off the phone then restart,it can return to normal when reconnecting.

Troubleshooting (2-2)

4. How to do with abnormal charging of earbuds/charging case?

- A. Please read instructions about the indicator light of charging on.
- B. Change to another USB-C cable or charging head to charge.
- C. Clean the earbuds charging interface with alcohol of 75% by cotton swab.

Health and Safety

- 1.If you wear earbuds for a long time, you are recommended to adjust the volume to 60-70%. Excessive volume will damage your hearing.
- 2.This product does not come with charger. We recommend 5V-2A charger.
- 3.The charger should be pulled out after full charge. If the charger is not pulled out for a long time after the earbuds are fully charged, the charging protection IC will be in a hot working state for a long time, and the working life of the IC will be impact.
- 4.Super fast charger is not recommended. If it is necessary, please only use the original fast charging of famous mobile phone manufacturers, because the fast charging of copycat manufacturers may be direct 9V power supply.
- 5.If you feel discomfort while using the device, stop using it and remove it.If your device becomes hot to the touch, please remove it until it cools.
- 6.To avoid electric shock and damage to your device,do not charge device while it is wet or in an area where it could get wet. Do not handle device,charger or cords with wet hands while charging.

Electrostatic shock

When using earbuds in areas where the air is very dry,it is easy to build up static electricity and possible for your ears to receive a small electrostatic discharge from earbuds.To minimize the risk of electrostatic discharge,avoid using earbuds in extremely dry environments,or touch a grounded unpainted metal object before inserting earbuds.

Driving hazard

It is not recommended to use earbuds while driving a vehicle and is illegal in some areas. Check and obey the applicable laws and regulations on the use of earbuds while operating a vehicle.Be careful and attentive while driving. Stop listening to your audio device if you find it disruptive or distracting while operating any type of vehicle or performing another activity that requires your full attention.

Restricting children's access to your mobile device

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device. Keep the device and all its parts and accessories out of the reach of small children.

Skin irritation

Earbuds can lead to ear infections if not properly leaned.Clean earbuds regularly with a soft lint-free cloth.Don't get moisture in any openings,or use aerosol sprays,solvents,or abrasives.If a skin problem develops,discontinue use.If the problem persists,consult a physician.

Device temperature

Caution! Some applications or prolonged usage may increase device temperature. If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools. Always ensure that the device has adequate ventilation and air flow. Covering the device can trap any dissipating heat and redirect it back to the device while it is active.

Maintaining water resistance

The earbuds support water-resistance but the earbuds may be damaged if used in conditions inconsistent with the IPX4 standard. Follow these instructions carefully, as failure to do so may result in damage to your devices. The charging case does not support water-resistance.

- Do not expose the devices to water moving with force or running water.
- Do not wear the devices while swimming, showering, playing water sports, or while in a sauna.
- Do not put the devices into a washer or dryer.
- It is not recommended to use the devices in water.
- If the devices are exposed to fresh water, dry them thoroughly by wiping them with a clean, soft cloth and shaking them to remove the water from the devices.Do not expose or immerse the devices to other liquids, such as salt water, swimming pool water, soapy water, oil, perfume, sunscreen,hand cleaner,chemical products such as cosmetics, ionized water, alcoholic beverage, or acidic liquids.

If you do not follow these instructions, the water can enter the devices' joints and affect their appearance, the speakers, and other functionalities.

After sales policy

Product failure caused by internal components
1.Within 2 months of purchase, you can choose to return,replace or repair the earbuds.
2.Within 3 months of purchase, you can choose to replace or repair the earbuds.
3. Within 12 months of purchase, you can enjoy free maintenance service.

No free after sales service

1. Beyond the validity period after sale (calculated within one year from the date of purchase).
2. The damage is due to the failure to use, maintain and keep in accordance with the instructions.
3. The damage is due to other non product design,technology manufacturing, quality and other problems.
4. The damage is caused by force majeure.
5. Damage caused by dismantling the machine by staff of unauthorized dealers.
6. Machines without labels are not guaranteed.
7. The attached accessories are not within the scope of free after-sales.

For products that are not within the scope of free after-sales service,paid maintenance service can be provided, and the user shall bear the maintenance cost and freight.