

Smart Lock User manual

The product does not have original password when it leaves factory, can input any group of password + # or any fingerprint (optional) to unlock before it binds to the mobile phone's app. After the installation, please setup the lock according to the following instruction.

I. Download App

The App can be downloaded by searching YE LOCK from the search engine or application markets, or by scan the below QR code to download and installation:



Scan the QR Code and open it at the browser

II. App Register and log in

1. The YE LOCK users can user mobile phone number or email to register the account, currently can support more than 200 countries and regions' mobile phone number, when register, it will send a verify code to the mobile phone number or email, after verify success, need to setup a mobile phone login password, please use the letter and number combined password, after setting, jump to the home page directly.
2. At the login page, please input the mobile phone number or email, input password to login, if forget password, please enter the forget password page to reset password.

III. Adding device

1. If the products has central control of distribution gateway, please add gateway first, click the the select device to add or click the "+" icon at the right top of the mobile phone to enter adding page, select Gateway Control at the left, and select the relevant device according to the gateway box (like wireless gateway blue-tooth)
2. Adding door lock device, at the app page, click right top corner "+" to adding the door lock, under the Smart Lock to select blue-tooth door lock, select start blue-tooth pairing after it jump to adding smart lock, click next. App will auto scan the door lock device, and at this time, the mobile phone don't keep away from the lock too far, and if don't search the lock for long time, please touch the lock keypad to active the lock.
3. Solution to failure of adding door lock device. For the door lock using safety, only allow one mobile phone binds the door lock device, in case of adding door lock device failed, it proves that this door lock has been bound by the other user, It must be unbound on the bound user's mobile phone. At the first page of the original mobile phone, click the edit icon at the right top, click remove device, select unbound or bound and clear the data, after this operation can support other user bound the device. If can not find the original mobile phone, please contact the distributor to apply for unbound data.

IV. Adding member sharing use smart lock with family

1. The want-to-add member's mobile phone must first download the app and register to login
2. Click Me at the App Home page, then click Family Management, setup the family name and save, then click add member, setup member name, input member app account and save. After the member's mobile phone accept the invitation, he can use the device. The device owner app, can add or remove member from the Family management.

The default connect time between the smart lock and app is 3 minutes, overtime disconnect automatically. The lock cannot connect to two members simultaneously.

V. Phone unlock and dynamic password unlock

1. Mobile phone unlock: open YELOCK App, click the added smart lock device, will see the icon Tap and Hold to Unlock, tap and hold the icon, the lock will automatically unlock, at this time, turn the handle to open within 3 seconds. Overtime the lock automatically locked. (If select the gateway can realize remote unlock, if don't gateway, only can unlock within the smart lock's blue-tooth cover area)

2. Dynamic password unlock: open YELOCK App, click the added smart lock device, Left swipe the screen, click Add password, the system will generate a group of password valid for only 5 minutes (for example 123456), copy the password and share to your friend, as long as your friend input the 123456# within the valid time, it can unlock.

VI. Door Lock setup

Open YELOCK App, click the added smart lock device, click set enter the setup page, when setting user, the smart lock device and store max 255 users, and the number of users can be allocated by themselves. During the setting operation, the Bluetooth signal connection between the mobile phone and the door lock must be normal.

1. Add Fingerprint (option): click fingerprint management enter adding fingerprint, select the family user and click Add Fingerprint, the fingerprint window of the door lock will light on, continuous capture 6 times from different angel of the same finger (must have the action of press and lift up the finger), the door lock beeps "dudu", fingerprint added successfully, please name the member on the app for later convenience management, click right top corner + icon to continuous add other fingerprint users.

2. Add password: click Password management enter add password, select the family member to add password, password can be random or customize, input 4~10 digits password, edit the password name and save, the door lock beeps "dudu", password added successfully., click the right top corner + icon to continuous adding other password user.

3. Add temporary password:

A. One-time password, the password can be used only once before it expires (suitable for guest visiting use).

B. Periodic password: The password can be used multiple times before it expires, the password can set start time and end time, can set use period and time sessions (suitable for nanny and cleaner use).

C. Time-Limited password, the password can set valid time and invalid time, during the valid time can use unlimited times, over-time automatically invalid. Use the time-limited password at least use once within 24 hours after the password takes effect. Otherwise, the password become invalid. (suitable for renting)

4. Clearing code: Clearing code can make the setup temporary code come invalid, can be used to clear a password or all passwords. After gaining the clearing code, please operate the clearing code on the door lock within 24 hours. (example: the clearing code is 585858, then input 585858# on the door lock, the door lock beeps "dudu" means cleared successfully.)

5. Remote voice unlock: this function need to pair with Alexa voice box, pairing the smart lock to the Alexa voice box.

6. Voice guide: this option can start or close the smart lock tips voice.

VII. IOT Intelligent

The smart lock is built on the platform of Tuya Smart, supports the Bluetooth central control gateway of Tuya Smart, and can be associated with the Tuya Smart app to realize the automatic scene use of smart home IOT.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction