Intelligent Gateway

Quick Guide

小铖有品

一. Product introduction:

1. Category introduction:

（1） Intelligent Gateway

The smart gateway is the control center of the smart home system, and the sensors and controllers can be interconnected through the gateway.

2. Features:

Product name	Usage scenario	Disarmed state	Armed state	Remarks
Intelligent Gateway	Home, office		When the device alarm signal is received, it will sound an alarm and push information in the background.	The smart gateway is the heart of the smart home, which controls the sub-devices to complete various operations

二、Indicator light description:

Product name	Indicator status	The state of the device
Intelligent Gateway	Red indicator light flashes quickly (flashing once in 0.5 seconds)	The device is in the state of network configuration (Smart distribution network mode)
	Red indicator light flashes slowly (flashing once every 3 seconds)	The device is in the state of network configuration (AP network configuration mode)
	Red indicator light is always on	The device is not connected to the Internet
	Green indicator light is always on	The device is connected to the Internet

三、Button function description:

Product name	Button state	The state of the device	Indicator status
Intelligent Gateway	Short press the function key once	Disarm the alarm	No change
	Long press the function key for five seconds	Enter quick code matching mode	The green indicator light flashes and then goes out; the white light strip lights up
	Long press the function key for ten seconds	Switch network distribution mode, reset WIFI	The green indicator light flashes and then goes out, the white light strip flashes, and the red indicator light switches to fast flashing/slow flashing after releasing the button
	Long press the function key for twenty seconds	Factory reset of the device	The green indicator light flashes and then goes out, the white light strip is always on and then goes out, the red indicator light returns to flashing state after releasing the button
	Short press the volume button	adjust the volume level	no change
	Short press the music button	change the bell	no change

四、Networking instructions:

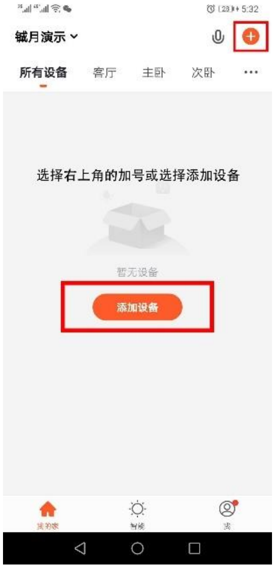
1. Download "Tuya Smart" APP
Search for "Tuya Smart" in the app store or scan the following QR code to download and install the Tuya Smart APP.

2. Smart phone connected to the Internet

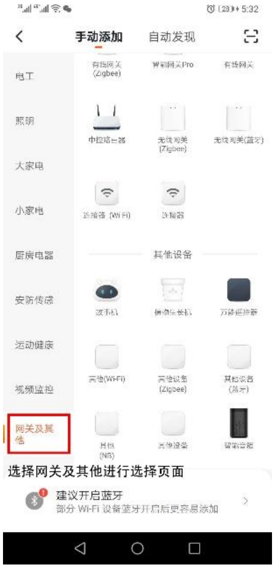
①Make sure that the phone is connected to a Wi-Fi network in the 2.4GHz band.

3. Open the Tuya Smart APP, register an account, and log in.

4. Enter the main interface, select the plus sign in the upper right corner or add a device


铖月演示
所有设备
客厅
主卧
次卧
暂无设备
添加设备

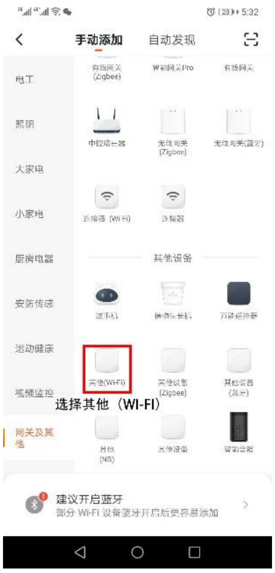
选择右上角的加号或选择添加设备


手动添加
自动发现
电工
照明
大家电
小家电
厨房电器
安防传感
运动健康
视频监控
网关及其他
有线网关 (Zigbee)
有线网关
无线网关 (Zigbee)
其他设备
其他(Wi-Fi)
其他设备 (Zigbee)
其他 (NB)
建议开启蓝牙
部分 Wi-Fi 设备蓝牙开启后更容易添加

选择网关及其他进行选择页面

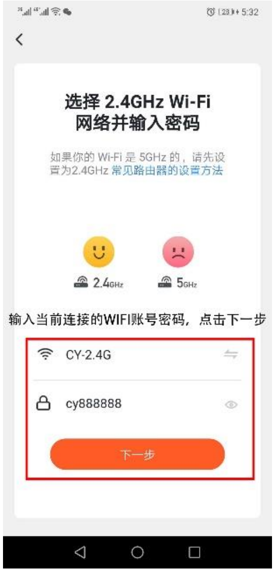
6. Select other on the device page (WI-FI)

7. Enter the WIFI account and password that the phone is currently connected to, and click Next


手动添加
自动发现
电工
照明
大家电
小家电
厨房电器
安防传感
运动健康
视频监控
网关及其他
有线网关(Zigbee)
智能网关Pro
有线网关
中控路由器
无线网关(Zigbee)
无线网关(蓝牙)
其他设备
其他(Wi-Fi)
其他设备(Zigbee)
其他设备(蓝牙)
其他(NB)
其他设备

选择其他（WI-FI）

建议开启蓝牙
部分 Wi-Fi 设备蓝牙开启后更容易添加


选择 2.4GHz Wi-Fi
网络并输入密码

如果你的 Wi-Fi 是 5GHz 的，请先设置为2.4GHz 常见路由器的设置方法

2.4GHz
5GHz

输入当前连接的WIFI账号密码，点击下一步

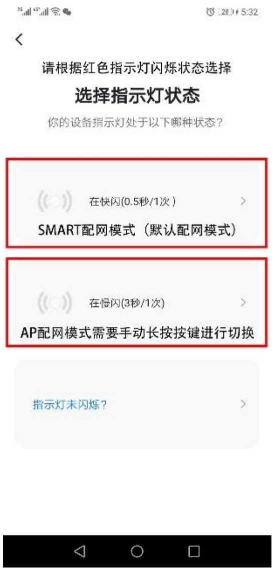
CY-2.4G

cy888888

下一步

8. Choose fast flashing or slow flashing according to the flashing speed of the red indicator light

9. Wait for the progress bar to read to complete the smart gateway network configuration

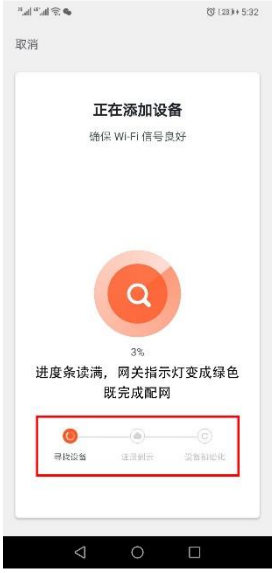

请根据红色指示灯闪烁状态选择

选择指示灯状态

你的设备指示灯处于以下哪种状态？

在快闪(0.5秒/1次）
SMART配网模式（默认配网模式）

在慢闪(3秒/1次)
AP配网模式需要手动长按按键进行切换


取消

正在添加设备

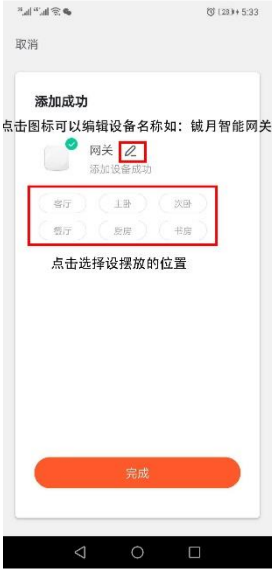
确保 Wi-Fi 信号良好

3%

进度条读满，网关指示灯变成绿色
既完成配网

寻找设备
注册到云
设备初始化

10 Set the device name, select the device placement location



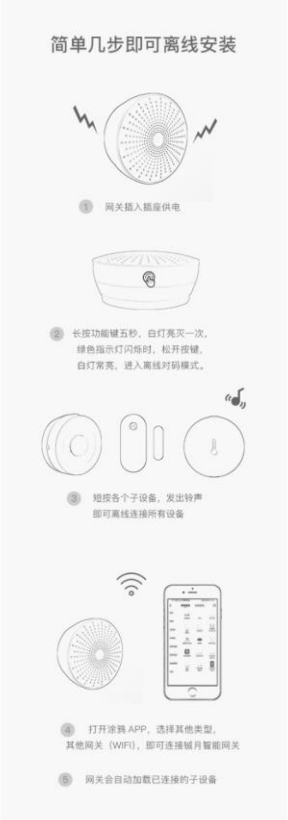
添加成功

点击图标可以编辑设备名称如：铖月智能网关

添加设备成功

点击选择设摆放的位置

五、Quick code description



简单几步即可离线安装

① 网关插入插座供电

② 长按功能键五秒，白灯亮灭一次，
绿色指示灯闪烁时，松开按键，
白灯常亮，进入离线对码模式。

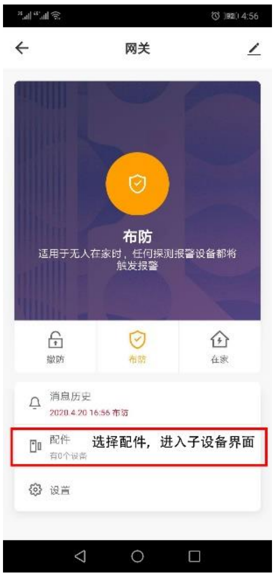
③ 短按各个子设备，发出铃声
即可离线连接所有设备

④ 打开涂鸦 APP，选择其他类型，
其他网关（WIFI），即可连接铖月智能网关

⑤ 网关会自动加载已连接的子设备

六、APP add sub-device instructions

1. In the smart gateway interface, select accessories


网关
布防
撤防
布防
在家
消息历史
配件
设置

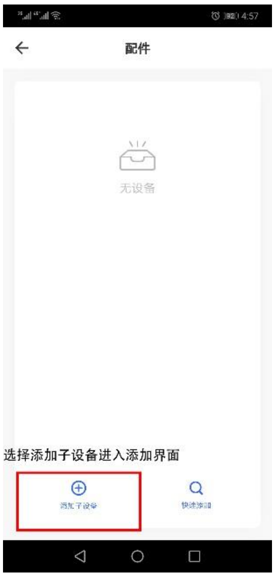
适用于无人在家时，任何探测报警设备都将触发报警

2020.4.20 16:56 布防

有0个设备

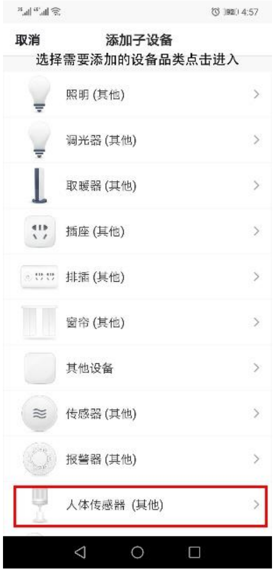
选择配件，进入子设备界面

2. Select Add sub device in the lower left corner


配件
无设备
添加子设备
快速添加

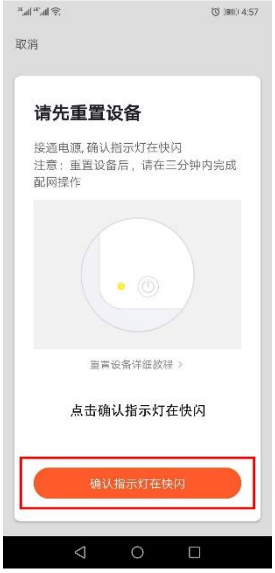
选择添加子设备进入添加界面

3. Select the sub-device that needs to be added, for example: human sensor


取消
添加子设备
照明 (其他)
调光器 (其他)
取暖器 (其他)
插座 (其他)
排插 (其他)
窗帘 (其他)
其他设备
传感器 (其他)
报警器 (其他)
人体传感器 (其他)

选择需要添加的设备品类点击进入

4. Click to confirm that the indicator light is flashing fast


取消
重置设备详细教程 >
确认指示灯在快闪

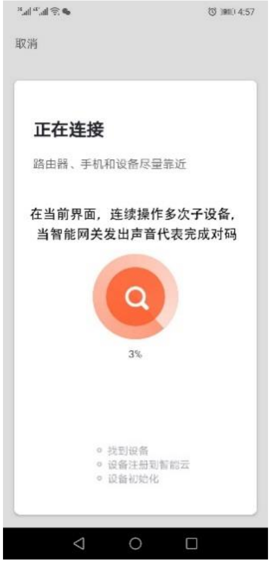
请先重置设备

接通电源, 确认指示灯在快闪
注意：重置设备后，请在三分钟内完成配网操作

点击确认指示灯在快闪

5. As a sub-device when connecting to the interface, pairing with the smart gateway

6. Modify the name of the sub-device and select the location of the device to complete the addition of the sub-device



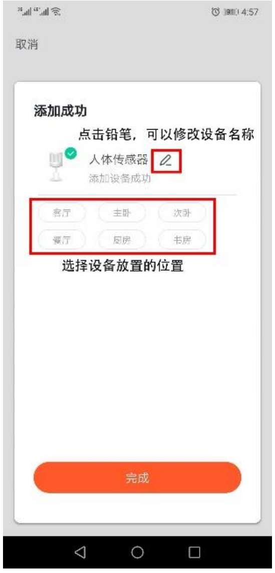
正在连接

路由器、手机和设备尽量靠近

在当前界面，连续操作多次子设备，
当智能网关发出声音代表完成对码

3%

- 找到设备
- 设备注册到智能云
- 设备初始化



添加成功

点击铅笔，可以修改设备名称

人体传感器

添加设备成功

选择设备放置的位置

七、Product parameter

Operating temperature: -10℃~+50℃
Working humidity: 0~95%RH No condensation
Input voltage: 5V 1A
Wireless connections: Wi-Fi IEE802 11 b/g/n 2.4G 433MHz
Wireless range:
Indoor 40 meters (depending on the specific environment)
Outdoor 100 meters (depending on the specific environment)

八、Matters needing attention

1. It is not recommended to stick the smart gateway sub-devices on metal surfaces (such as anti-theft doors, metal window frames, etc.), which will weaken the signal strength and affect the signal transmission distance;
2. Please place the smart gateway away from electrical appliances that are far away from electromagnetic radiation, such as televisions, computers, etc., and place the smart gateway in the center of the home as much as possible, so as to take care of all the sub-devices in the home;
3. The actual signal transmission distance may change due to the specific use environment, and obstacles will shorten the signal transmission distance;
4. After downloading the Tuya Smart APP, you must open all permissions.
5. When the smart gateway is in the armed state, the alarm sub-device is triggered, and there will be a push message in the background of the mobile phone to notify you

that the alarm device at home has been triggered. Please do not turn off the notification authority of the Tuya Smart APP.

九、Warranty regulations

The after-sales service of this product is strictly in accordance with the "Consumer Rights Protection Law of the People's Republic of China" and "Product Quality Law of the People's Republic of China" to implement after-sales three-guarantee service. The service content is as follows:

1. Within 7 days from the day after you sign for the product, if there is a product quality problem caused by non-human damage to this product, it will be determined by the after-sales service center, and you can enjoy free return or exchange (same model, same specification) service;
2. Within 8-15 days from the day after you sign for the product, if there is a product quality problem caused by non-human damage, the after-sales service center will determine it, and you can enjoy free replacement (same model and same specification) or repair service;
3. Within 12 months from the day after you sign for the product, if there is a product quality problem caused by non-human damage to this product, it will be determined by the after-sales service center, and you can enjoy free maintenance services.

十、Non-warranty regulations

1. Unauthorized maintenance, misuse, collision, negligence, abuse, liquid ingress, accident, alteration, incorrect use of non-product accessories, or tearing or altering of labels or anti-counterfeiting marks;
2. The validity period of the three packs has expired;
3. Damage caused by force majeure such as fire, flood, earthquake, etc.;
4. The product and its accessories have performance failures due to man-made reasons.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

NOTE: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Please make sure that the product is normally connected to the wifi network during use, and the contact voltage is good during use. In order to have a good experience of using the product, please keep at least 20 cm.

FCC Statement:This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

*To learn about the operation video of the Smart Product Suite, scan the following

QR code to pay attention.