


正面

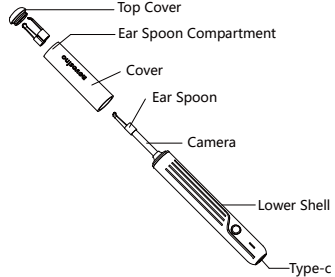
120 mm

OS821



Visual Otoscope  
Instruction manual

**Product Description**



**Specifications and Parameters**

Product Name	Visual Otoscope
Product Number	Os821
host Weight	25g
product Size	Ø14*145mm
Antenna	Built-in Antenna
Working Frequency	2.4ghz
image Transfer Rate	30fps
image Sensor	Cmos
battery	350mah
charging Time	About 1.5~2 Hour
operating Voltage	3.7v
best Focal Length	1.5~2cm
pixel	1000w Pixels
gyro	4 Axes

**Product List**

Wireless otoscope x1	User Manual x1
Child safety cone tip x1	Soft ear spoon x3
USB charging cable x1	Clean cloth x1
Adult safety cone tip x1	


**The main function**

This product can be used for daily ear cleaning and home self-check ear health. By connecting to the app in the mobile phone and tablet, you can achieve functions such as taking pictures and videos. Applicable groups include, teenagers, adults, and family pets, etc., very convenient.

**Operation guide**

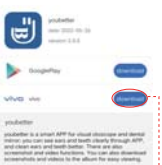
1.APP download

①Use your browser to scan the QR code below



youbetter

②iPhone, vivo mobile phones can be downloaded directly from the app store by searching for "youbetter"




Please select this download path

**2.Connect the product**

①.Open the you betterAPP, remove the top cover of the visual ear picker, and press and hold the on/off button for 3 seconds to turn it on (the blue light of the product starts to flash)

②.Turn on the mobile phone wifi, find the wifi name of the corresponding product to connect (the blue light of the product will be on after the connection is successful)



51 mm

反面


in the upper left corner, and Compare photos of common ear disorders and conduct self-examination.

⑥.Press and hold the on/off key for 3 seconds to complete the shutdown.


⑦.When the battery is low, plug in the TYPE-C power cord to start charging. The green light is on when charging, and goes out when fully charged.

**Notice:**

When checking the left and right ears, switch the view direction through the ear icon at the bottom left of the screen to ensure the consistency of the direction during operation,that is, to check the left ear, you need to switch to the left ear mode. (boot default left ear mode)



①click on the ear



②photo, video  
③self-examination

**Care and Maintenance**

1.The battery of the product is a lithium battery. If it is not used frequently, it is recommended to charge it once a month.

2.It is forbidden to wipe the product camera with alcohol to avoid damage.

3.It is forbidden to place the product in liquid to avoid damage caused by water.

4.It is forbidden to use it in a crowded environment to avoid unnecessary risks caused by collisions.

5.It is forbidden to expose the product to the sun.

**Kind tips:**

During use, the temperature of the product will rise slightly (the maximum will not exceed 35), and it will not cause any harm to the human body. Please use it with confidence.

Do not disassemble the product without permission to avoid danger and damage.

Do not scratch the surface of the product with sharp objects, so as not to damage the casing and affect the appearance.


**warranty service**

Our company provides a one-year warranty service from the date of purchase (note: on the premise that the appearance is damaged and the accessories are complete); the user can directly find the dealer for after-sales service, after being confirmed and accepted by the dealer, please send the after-sales product To the manufacturer's after-sales department.

① Abnormal use: artificial disassembly of the product results in damage, artificial tearing of the safety cone or breakage of the ear scoop.service is not provided for damage caused by:

② Improper storage: if the product is indirectly or directly exposed to moisture or direct sunlight for a long time.

③ Repairs not authorized by our company.



Batteries and electronic equipment must be disposed of in accordance with locally applicable regulations and not with household waste.

Validity: Three years

**Troubleshooting**

question	solution
No response after startup	Follow the correct startup method and try several times. The charging time is about 1 hour using the matching charger.
camera off	Power off and restart Check if the product has power
APP crashes	Uninstall the current APP and scan the QR code to reinstall the APP.
After the connection is successful, the image cannot be displayed, and the APP cannot be connected.	Disconnect the phone from WIFI, restart the device and reconnect to WIFI
WiFi connection is unstable and sometimes disconnects within a few seconds	Restart the device and reconnect the APP

If the above operation fails to solve the problem, please contact customer service and we will provide you with a practical solution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be u sed in portable exposure condition without restriction