

atomismart®

Let's get started!

Smart WiFi  
Color String Lights

Quick Start Guide

v4.11/21

1

Get the app

Download the Atomismart app from the App Store or Google Play.

2

Register

Follow the on-screen instructions and register an account.

Make sure to allow access to Location (Android), Local Network (iOS).

3

Plug in your Atomismart device

And confirm that the lights are flashing red.

If not flashing, press and hold the Power button for 10s to reset.

4

Add your Atomismart device

Press "Add Device" or the "+" sign and select "Connect Device" on the popup that appears.

If the popup does not appear, close the app and try again. Still nothing? Read the "Troubleshooting" section on this user guide.

5

Select the right network

Enter your home WiFi name and password, then press "Continue"

Make sure you're connected to a 2.4GHz WiFi network (Atomismart can't connect to 5GHz networks).

Troubleshooting

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The popup does not appear when adding a device.  
Make sure that you are allowing the app to access your phone's Location (Android), Local Network (iOS). For more details, visit our website's Support page. If the popup still doesn't appear, follow the steps below:  
1. Press "Add Device" or the "+" sign and select your smart device.  
2. Follow the on-screen instructions (Make sure you connect to a 2.4GHz WiFi Network).

I can't find the atomismart-XXXX network in my WiFi list.

Make sure your Atomismart device is plugged in and the lights are flashing red. If not, unplug your Atomismart device and plug it back in to reboot.

My WiFi network doesn't appear in the Atomismart app.

Use your smartphone to confirm that you have at least two WiFi bars in the vicinity of your Atomismart device. If not, move your Atomismart device closer to your router. (The list will refresh every 10 seconds).

Cannot connect to my WiFi network.

Make sure that you have entered the correct WiFi password during the WiFi setup. Check if there are problems with your internet connection. If the WiFi signal is too weak, reset your WiFi router and try again.

I'm getting "Failed to Add Device", "Failed to find router" or "DHCP" error.

- Confirm that your phone is connected to a 2.4GHz WiFi network.
- Check whether the router password you entered is correct.
- Confirm that the DHCP service is enabled on your router settings.

- Make sure that your WiFi signal is strong.
- Temporarily disable your 5GHz network.
- If you have a mesh network/router that does not allow you to disable 5GHz, try to move farther away from your router until your phone moves to the 2.4GHz band.
- For more Connection Troubleshooting tips, visit [atomismart.com/connection-troubleshooting/](https://atomismart.com/connection-troubleshooting/)

My Atomismart device appears as "Unavailable" or "Offline" in the app.

Refresh the device list.

I just replaced my router.

If you replace your router, you will need to reset your devices and add them again to the app.

How to reset my device.

Press and hold the Power button for 10s. Confirm that the lights start flashing.

For more information about app and device features, tutorials and troubleshooting tips go to:

[www.atomismart.com/helpStringLights](https://www.atomismart.com/helpStringLights)

Safety Information

IMPORTANT:

Read all safety information and installation instructions before installing or servicing this product. Save this manual for reference.

RISK OF ELECTRIC SHOCK

- Receptacle outlets used for powering Smart String Lights shall comply with all national and local electrical codes. Consult local electrician if unsure of compliance requirements.
- For use only on GFCI protected circuits.
- Do not submerge.
- Do not use in water.
- Do not use with extension cord near water or where water may accumulate.
- Keep lamps at least 16 feet from water.
- Keep plugs and receptacles dry.
- Avoid damage to the cords and lamp assemblies during installation.
- Periodically inspect the Smart String Lights for physical damage or other damage caused by outdoor exposure to the elements.
- Replace any damaged Smart String Light strings.
- Do not install in locations where Smart String Lights can be stepped on.
- Ensure Smart String Lights are unplugged from power during installation.
- Smart String Lights should be installed out of the reach of children.
- Do not allow children to play with them.
- UL recommends testing GFCI circuits and receptacles every month to ensure proper operation.
- Do not operate without bulbs securely screwed in.

RISK OF FIRE

- Smart String Lights are designed to be mounted with their individual keyhole mounting feature.
- Do not mount Smart String Lights by using the main electrical cord or the individual drop cords.
- Smart String Lights are designed to have unlimited lifeability by using their electrical plugs and receptacles.
- Do not mount Smart String Lights in any position where the bulb is facing up.
- Do not allow the LED lamp assemblies to be in contact with combustible materials. LED lamp assemblies should hang freely and not be susceptible to repetitive damage caused by environmental conditions such as wind, rain, and ice.
- Not intended for installation in ceilings, soffits, cabinets, attics, or other enclosed spaces.

Still can't connect?  
Need assistance?

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect.

1-800-757-1440  
Mon-Fri 9:00-5:00 EST (US)  
  
or [support@atomiusa.com](mailto:support@atomiusa.com)

Welcome to the Atomismart family!

We know you will love our products so much that we are giving you an exclusive **15% off** your next purchase on [atomismart.com](https://atomismart.com).

Log onto  
<https://atomismart.com/shop-now/>

Add to Cart

Enter promo code **ATOMI15OFF**

Proceed to checkout

Free shipping on orders over \$50  
\*within the contiguous US only\*

Terms and conditions apply.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.  
**FCC Radiation Exposure Statement**  
The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.

The following terms and conditions apply to the promo code:

1. Coupon is only valid on the Atomismart website [www.atomismart.com](https://www.atomismart.com).
2. A valid code must be entered at the checkout page in order to redeem the promotion.
3. Customers can only redeem one time at checkout.
4. Customers can only use the promo code once.
5. Atomismart reserves the right to cancel or modify any order, or revoke the use of the promo code for any reason.
6. Unless otherwise stated, promo codes are not valid in conjunction with other promotions or discounts.
7. Additional terms and conditions may be specified in relation to specific promo code (for example, duration, eligibility, discount amount and products covered), and will govern the use and redemption of those vouchers.
8. Promo code is not exchangeable for cash.
9. Atomismart will not be liable and/or we're required to offer replacement codes, discounts, credits, cash or otherwise compensate customers for:  
a. discontinued or cancelled promo code;  
b. improper use of, or inability to redeem, a promo code; or  
c. the inability to redeem promo code due to technical issues.

Troubleshooting

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1. Press "Add Device" or the "+" sign and select your smart device.
2. Follow the on-screen instructions (Make sure you connect to a 2.4GHz WiFi Network).

FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:  
1. This device may not cause harmful interference.  
2. This device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Warning

This product can expose you to chemicals including Lead, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to [www.P05Warnings.ca.gov](https://www.P05Warnings.ca.gov).

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For questions or concerns, email us at [support@atomiusa.com](mailto:support@atomiusa.com)  
Manufactured and marketed by Atomismart Inc.  
10 West 33rd St., New York, NY 10001  
atomismart® is a trademark of Atomismart Inc.  
atomismart® is a registered trademark of Atomismart Inc.  
Designed by Atomismart in New York. Made in China.

Three-year limited warranty from the date of purchase against defects in material and workmanship.