



**I can't find the atomi-smart-XXXX network in my WiFi list.**  
Make sure your Atomi Smart device is plugged in and the lights are flashing red. If not, unplug your Atomi Smart device and plug it back in to reboot.

**My WiFi network doesn't appear in the Atomi Smart app.**  
Use your smartphone to confirm that you have at least two WiFi bars in the vicinity of your Atomi Smart device. If not, move your Atomi Smart device closer to your router. (The list will refresh every 10 seconds).

**Cannot connect to my WiFi network.**  
Make sure that you have entered the correct WiFi password during the WiFi setup. Check if there are problems with your internet connection. If the WiFi signal is too weak, reset your WiFi router and try again.

**I'm getting "Failed to Add Device", "Failed to find router" or "DHCP" error.**  

- Confirm that your phone is connected to a 2.4GHz WiFi network.
- Check whether the router password you entered is correct.
- Confirm that the DHCP service is enabled on your router settings.

**For more information about app and device features, tutorials and troubleshooting tips go to:** [www.atomismart.com/helpStringLights](http://www.atomismart.com/helpStringLights)

### Safety Information

**IMPORTANT:**  
Read all safety information and installation instructions before installing or servicing this product. Save this manual for reference.

**RISK OF ELECTRIC SHOCK**  
Receptacle outlets used for powering Smart String Lights shall comply with all national and local electrical codes. Consult local electrician if unsure of compliance requirements.

- For use only on GFCI-protected circuits.

- Do not submerge.

- Do not use in water.

- Do not use with extension cord near water or where water may accumulate.

- Keep lamps at least 18 feet from water.

- Keep lamps and receptacles dry.

- Avoid damage to the cords and lamp assemblies during installation.

- Periodically inspect the Smart String Lights for physical damage or other damage caused by outdoor exposure to the elements.

- Replace any damaged Smart String Light strings.

- Do not install in locations where Smart String Lights can be stepped on.

- Ensure Smart String Lights are unplugged from power during installation.

- Smart String Lights should be installed out of the reach of children.

- Do not allow children to play with them.

- UL recommends testing GFCI circuits and receptacles every month to ensure proper operation.

- Do not operate without bulb securely screwed in.

**RISK OF FIRE**  
Smart String Lights are designed to be mounted with their individual keyhole mounting feature.

- Do not mount Smart String Lights by using the main electrical cord or the individual drop cords.

- Smart String Lights are designed to have unlimited linkability by using their electrical plugs and receptacles.

- Do not mount Smart String Lights in any position where the bulb is facing up.

- Do not allow LED lamp assemblies to be in contact with combustible materials. LED lamp assemblies should hang freely and not be susceptible to repetitive damage caused by environmental conditions such as wind, rain, and ice.

- Not intended for installation in ceilings, soffits, cabinets, attics, or other enclosed spaces.

### Still can't connect? Need assistance?

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect.

1-800-757-1440  
Mon-Fri 9:00-5:00 EST (US)

or support@atomiusa.com

### Welcome to the Atomi Smart family!

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.

2. Increase the separation between the equipment and receiver.

3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

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### Still can't connect? Need assistance?

Log onto <https://atomismart.com/shop-now/>

Add to Cart

Enter promo code **ATOMI15OFF**

Proceed to checkout

Free shipping on orders over \$50

\*within the contiguous US only\*

Terms and conditions apply.

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