



Getting Started

Before using your Sampols device, please read the Getting Started section at <https://orbiwise.com/resources/Sampols/GettingStarted>.

Safety and Handling

See “Safety and handling” section in the online documentation.
<https://orbiwise.com/resources/Sampols/Safety-Handling>.

Battery

Do not attempt to replace the Sampols battery before having read the related instructions in the online material: you may damage the battery, possibly causing overheating, fire, and injury.

The Lithium-thionyl-chloride battery in your Sampols device is a high-performance, primary cell that cannot be recharged.

This battery should be recycled or disposed of separately from household waste following your local environmental laws and guidelines.

Warranty Summary

OrbiWise warrants the included hardware product against defects in materials and workmanship for one year from the date of original purchase. OrbiWise does not warrant the included hardware product against normal wear and tear, nor damage caused by accident or abuse.

The warranty is restricted to the original country of sale.

To obtain service, contact OrbiWise at helpdesk@orbiwise.com, specifying the serial number of the device that the service request refers to.

Please read the complete warranty at <https://orbiwise.com/resources/Sampols/Warranty>.

If you submit a valid claim under this warranty, OrbiWise will either repair, replace, or refund your Sampols device at its own discretion. You may be required to furnish proof of purchase details when making a claim under this warranty.

Regulatory certification

This Sampols device operates in the 902-928MHz frequency band and complies with part 15 of the FCC Rules.

Do not use this device in countries with different radio regulations.

A copy of the FCC Declaration of Conformity is available at <https://orbiwise.com/resources/Sampols/Certifications>.

Access to some of additional online resources for the Sampols solution requires login credentials: please request your login credentials by filling in the form (also accessible via the link on the Getting Started page) at <https://orbiwise.com/resources/Sampols/LoginCredentials>.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.