

acer  
OHR504  
TWS Wireless headset

Customer Services: (978)230-8895(US)  
Mon-Fri: 9am-6pm(EST)  
User Manual

Please read this user manual carefully when using this product.

**Preface**  
Thank you for purchasing Acer products. For optimum operation, please read this manual carefully before using.

**Model**  
OHR504

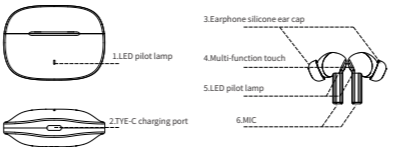
**Item Name**  
TWS Wireless Earphones

**Product List**  
Headphones x2PCS  
Charging compartment x1 PCS  
TYPE-C charging line x 1 PCS  
Instructions for use x1PCS

**Product Description**  
This TWS earphone is a wireless connectivity-enabled audio product, which is compatible with Android and iOS smartphones, tablets, and other portable electronic devices. By eliminating the constraints of wired connections, it offers users enhanced convenience and unrestricted mobility, catering to a wide range of application scenarios.

**Product Specifications**  
**Material:** ABS  
**Product Weight:** 37.6g  
**Charging port:** type-c  
**Earphones Size:** 22\*24\*33.5mm  
**Charging case size:** 64\*25\*50mm

**Product structure diagram**



Remove the headset from the charging compartment, hold the handle and plug into the ear armor. Adjust to comfort, the product through ergonomic design, all day long wear without pain.

**Introduction to product operation**

function	operate	Light	Tone
Pair name	OHR503		
Boot	When the charging compartment is charged, the headset is taken out from the charging compartment and the headset is automatically turned on./ When the headset is turned off, long press and touch for 3 seconds to turn the headset on.	white and blue lights flashed alternately	power on/开机
Shutdown	When the charging compartment is charged, the headset is put into the charging compartment and the headset will automatically shut down./ Touch and press for 5 seconds when the power is on./ The headset is not connected to the device for 3 minutes, and the headset is turned off.	white lights flash three times	power off/关机
Pair the left and right earphones	The left and right headphones are turned on, and automatically enter the team mode.	Team status: the white and blue lights flash alternately Team success: white and blue lights in the main ear, The auxiliary ear lamp is destroyed	左Left channel 右 right channel/ 左声道右声道
Toggle the Chinese and English prompt tones	Double-click the left and right headphones without connecting to the device Any headset into the switch prompt voice (the system default Chinese / Switch in English).	/	English/中文
Smart device connectivity	When the ear team is successful, automatically enter the to be connected state and turn on the intelligence Bluetooth list search click "OHR503" to connect the headset After the successful connection with the smart device, there is a prompt sound.	The left and right headphones go off	Connected/ 连接成功
Toggle Music/ Game mode	Long press R again for 2 seconds, long press R again for 2 seconds, Back to the normal music mode	/	game mode/music mode 游戏模式/音乐模式
Play/Pause headset Touch	Connect and play in the music state, click any headset Touch	/	/
Previous song	Connect and play music, click the right headset three times	/	/
Next song	Connect and play music state, click the right headset three times	/	/
Increase the volume	Connect and play music state, double click the right headset to touch	/	/
Reduce the volume	When connection, double-click the left headset to touch	/	/
Voice assistant	When connected, long press the left headset for 2 seconds	/	Dong

Answer calls	Connect the device call state, click any headset touch	/	mobile phone ringtone
Refuse to answer the call	In the call state, long press any headset for 2 seconds	/	/
Hang up the phone	Connect the device call state, click any headset touch	/	/
Low power alarm	When the headset power is lower than 3.3V, prompt it once in 30 seconds	white light flashes once in 5 seconds	DINGDONG
disconnect	Turn off Bluetooth for a remote or smart device	White and blue lights in the main ear, The auxiliary ear lamp is destroyed	disconnect / 连接断开
Automatic back	Close or open phone Bluetooth (smart device does not delete connection)	/	Connected/ 连接成功
Headphone charging	When the charging compartment is charged, the earphone is put into the charging compartment, the white light of the earphone is on, and the blue light of the warehouse is on.		
The charging compartment recharges the headphones	When the charging compartment is charged, the earphone is put into the charging compartment, the white light of the earphone is on, and the blue light of the warehouse is on.		
Charging warehouse charging	The external power supply charges the charging compartment, and the white light flashes.		
Headphones are fully charged	When the headset is fully charged in the charging compartment, the white light goes off, and the blue light goes off for 15 seconds		
charging warehouse is fully charged	When the charging compartment is fully charged, the white light is always on, and the white light of the charging cable is out.		
Note: When the Bluetooth headset connects to the smart device and switches the game mode, the use time and connection distance of the headset will be shortened.			

**Headset parameters**

- Product name: OHR504
- Bluetooth version: Bluetooth 5.4
- Support mode: AAC/SBC
- Bluetooth transmission distance :10m
- Carrier frequency :2.402GHz~2.480GHz
- Frequency response range :20Hz~20KHz
- Horn size: Φ13mm
- Horn sensitivity :103dB ±3dB
- Horn impedance : 32Ω±15%
- Horn rated power :5mW
- Headphone battery capacity :3.7V~4.2V/40mAh (polymer battery)
- Charging bin battery capacity: 3.7V~4.2V/250mAh (polymer battery)
- Charging interface :USB Type-C
- Headset use time :≈7-8 hours
- Earphone single charging time :≈1.5 hours
- Charging time: ≈1.5 hours
- Charge the headset: ≈2 times
- Shutdown standby time :≈3000 hours

**Simple troubleshooting**

fault	cause	Resolution
Doesn't turn on	The headphones are low on battery	Charge the headphones
The headphones flash white	The headphones are low on battery	Charge the headphones
Charging is silent	The headphones were not put away	Adjust the position where the headphones are placed
Automatic power off	Automatic low battery	Charge the headphones
The headphones have an echo	The volume is too loud or the environment is too noisy	Adjust the volume or change the environment
There is a murmur from the headphones	Serious external interference or too far away from the phone	Change the location or be close to your phone
The other party's voice is quiet	The headphones are worn incorrectly or the volume is too low	Adjust the headset wear or volume
The signal is intermittent	Serious external interference or too far away from the phone	Choose a distraction-free environment or be close to your phone

**FCC Warning**

This equipment has been tested and found to comply with the limits for a Class 8 digital device.pursuant to part 15 of the FCC Rules, These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates.uses and can radiateradio frequency energy and, if not installed and used in accordance with the insructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures.  
· Reorent or relocate the receiving antenna.  
· Increase the separation between the equipment and receiver.  
· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
· Consult the dealer or an experienced radioTy technician for help.

**Caution:** Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1)This device may not cause harmful interference, and (2) this device must accept any interference received, includinginte rference that may cause unde sire d operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment, This equipmnet should be installed and operated with minimum distance 0cm between the radiator and your body.

**Safety guidelines**

- Before using this product for the first time, please fully charge it before using it.
- The product is not a toy, and children under the age of 12 must be used under the supervision of an adult.
- Please use a 5V/1A charger that has passed the safety certification of a regular manufacturer to avoid damage to the product caused by a fast charging charger that supports high voltage.
- Please charge in a safe environment, when charging the charging case, please pull out the charging cable as soon as possible after the power is fully charged to avoid damage to the battery caused by long-term charging. The charging method of the charging case is the Type-C interface.
- This product has a built-in non-removable rechargeable battery, and repeated charging and discharging of the earbuds will lead to a decrease in battery performance over time, which is normal for all rechargeable batteries.
- This product comes with a healthy battery, if it has not been used for a long time, please charge it at least once a month.
- If you feel skin discomfort when wearing it due to individual differences, please stop wearing it and consult a doctor.
- When using this product with Bluetooth connection, please adjust the sound of the earphones to an appropriate volume to avoid hearing damage caused by long-term loud volume.
- If you use this product while engaging in activities that require concentration, you should pay attention to your own safety and the safety of others, such as when driving or cycling, on roads, construction sites, railways, or walking. You should remove your headphones or adjust the volume to ensure that you can hear the sounds around you, including alarms and warning signals.
- Please follow the relevant regulations of your region or country and use this product as required when driving.
- This product contains magnetic materials, please keep away from electrical appliances with strong magnetic or electric fields, such as microwave ovens, refrigerators, etc., when using or placing the product.
- It is recommended to use this product in an environment with a temperature of -0°C~45°C. When the ambient temperature is below -5°C, battery performance is limited.
- Do not use this product in places where it is expressly prohibited to use wireless equipment, otherwise it will interfere with other electronic equipment or cause other dangers.
- Before approaching medical or industrial equipment or boarding a plane, please ask the local staff if they can use it.
- Before cleaning and maintaining this product, stop using this product, turn off all applications, and disconnect all connections or cables to other equipment.
- Please dispose of waste electronic products properly in accordance with local laws and regulations, and do not dispose of electrical and electronic equipment, parts, batteries and other household waste.

**warn**

- Do not use abrasive cleaners to clean this product.
- Do not allow this product to be heated or close to a fire source, such as a cooking stove.
- Do not expose the product to direct sunlight for a long time.
- Do not discard this product in fire to avoid explosion.
- Do not attempt to disassemble this product to make any modifications, as it does not contain any maintenance components.
- Do not use this product in rain.
- If you do not plan to use this product for a long time, please store it in a dry environment and charge the headset less once to prolong its life and avoid extreme temperature and dust.
- Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.
- Batteries may explode if not handled properly.
- Do not disassemble or dispose of batteries in fire.
- Do not short external contacts, crush, puncture or otherwise tamper with batteries.
- Follow local regulations when disposing of used batteries.

