Learn more about Tailwind Camera, please visit us at:

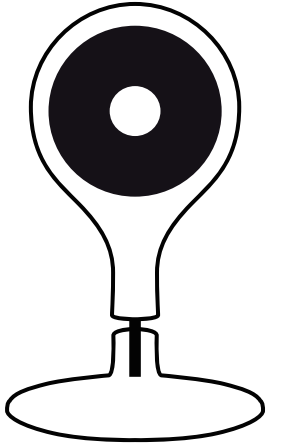
www.gotailwind.com

support@gotailwind.com

www.gotailwind.com

For additional help, go to : www.gotailwind.com

PN: 510311000022



Tailwind Camera User Manual

Disclaimer

The information contained in this document is for the product operation instructions only. Tailwind does not make any representations, warranties or guarantees expressed or implied. Tailwind reserves the right to modify this manual and products mentioned in the manual without informing in advance.

First Time Set Up

Tailwind Camera can be set up via Android/ iOS mobile phone, tablet and computer. Please read the Quick Start Guide in the package to learn more about how to set up.

- Using Android Phone/ Tablet

1.Search and download Tailwind App on Google Play
2.Sign up or log in your Tailwind account.
3.Open the menu in the upper right and click Add Camera.
4.Follow the instructions to finish the process.

- Using iOS Phone/ Tablet

1. Search and download Tailwind App on App Store.
2.Sign up or log in your Tailwind account.
3.Open the menu in the upper right and click Add Camera.
4. Follow the instructions to finish the process.

- Using Computer

1. Visit Tailwind website (www.gotailwind.com).
2.Click Add Camera in the lower left.
3.Executive the downloaded file and follow the instructions to finish the process.

- Descriptions of Tailwind Camera Status LED
- Step by Step Setup Video

Watch Live Video

After logging in your Tailwind account on the website or App, you'll be redirected to My Tailwind Camera page. Click the camera you want to watch on this page, then you can watch live video.

※When using Tailwind Video Doorbell series or Tailwind Solo series, please click Watch Live on Live page to watch live video.
※When using pan/ tilt camera, swipe the live video on app or open "Pan/Tilt Control" on website to pan and tilt the camera. Open "Pan/Tilt Control" on Live page to set preset position and speed.

Video Playback

You can drag the timeline on the Tailwind App or website, or visit the event list to watch video playback.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and body.

■ Playback by Timeline

Website：Click Event list on the upper right and click the event screenshot to watch video playback.

App：Visit Live page and drag the timeline to the specific time you want to watch.

■ Playback by Event List

Website：Click Event list on the upper right and click the event screenshot to watch video playback.

App：Click Events on the bottom of Live page, enter event list and click the play button on the event screenshot to watch video playback.

Visual Search

Website：Click Visual Search on the upper right of Live page, find the specific time period among pictures recorded per day or per hour.

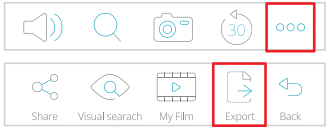
App：Click ” ooo” on Live page for more options. Click Visual Search, and find the specific time period among pictures recorded per day or per hour.

Video Export

■ Normal Video/ Time-lapse Video

Website: Click Make Film on Live page and select Normal Video or Time-Lapse Video, and follow the instructions to export videos.

App：Click ”ooo”on Live page for more options. Click Make Film, select Normal Video or Time-Lapse Video, and follow the instructions to export videos.



※When using Tailwind Video Doorbell series or Tailwind Solo series, please enter event list and click Download icon on event screenshots to export videos. Exporting time-lapse video is unavailable when using Tailwind Video Doorbell series and Tailwind Solo series.

Watch or Share Exported Video

■ Watch Exported Video

Website : Log into your Tailwind account on www.gotailwind.com, and click My Film to watch all exported videos.

App : Log into your Tailwind account, open the menu in the upper right or click ” ”on Live page, click My Film to watch all exported videos.

■ Share Exported Video

When watching exported video, there are 3 icons allowing you to upload videos to Facebook, Youtube or share videos to other Tailwind users via email.

Environmental Vitals Detection

■ Environmental Vitals

Click Vitals on Live page in the upper right for website or in the lower right for App, and check values of temperature/ humidity/lux now or within 7 days.

※Only Tailwind Sense series support environmental vitals detection.

General Settings

Basic Settings

Setup the camera name, video resolution, status light, image quality and any basic settings.

Camera Schedule

Automatically turn off your Tailwind Camera during specific time periods.

Alerts Settings

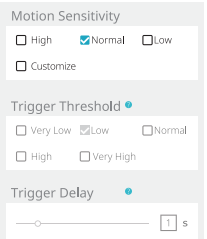
Alerts Notification

Send Alerts：Send push notification to your device when specific event alert is triggered.
Email Alert：Send an email when anspecific event alert is triggered.

※When you enable the alert notification, it’s not allowed to detect one specific event only. Tailwind Camera will detect all kinds of events automatically.

Motion Detection Sensitivity

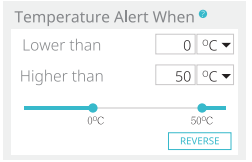
There are 3 settings related to motion detection sensitivity: motion sensitivity, trigger threshold and trigger delay. In motion sensitivity, you can select high/normal/low to apply default settings, or select Customize to set different trigger threshold and trigger delay.

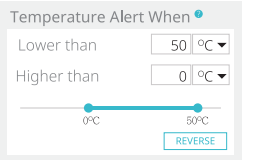


※Tailwin Video Doorbell series and Tailwind Solo series don’t support the motion detection sensitivity setting.

Environmental Vitals Alert

You can set a condition to trigger temperature/humidity/illumination alert. For example, trigger alert when the temperature is lower or higher than a specific degree, or in a specific range.

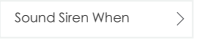




※Only Tailwind Sense series support environmental vitals alert.

■ Sound Siren When

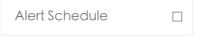
You can setup a condition to trigger sound siren, and how long you need the sound siren last for (3 – 30 seconds).



※Only Tailwind GFC series support sound siren.

■ Alerts Schedule

Enable this function to turn off alerts in specific time period.



Deactivate

To install your camera to another Tailwind account or give your camera to someone else, please deactivate your camera to reset and remove it from the original account. To deactivate your camera, please make sure your camera is online, log in your Tailwind account through App or website, visit My account page, find the camera and click “Deactivate”. Then you can follow the instructions to deactivate your camera.

※If you deactivate your camera while it’s offline, the ystem can only remove the information on the server and can’t reset the camera. Some models need to be reset locally before installing to another Tailwind account.

※If you’ve subscribed Tailwind NVR plan or cloud video AI services, the plan you subscribed will be canceled automatically and won’t be renewed and charged after deactivating the camera.