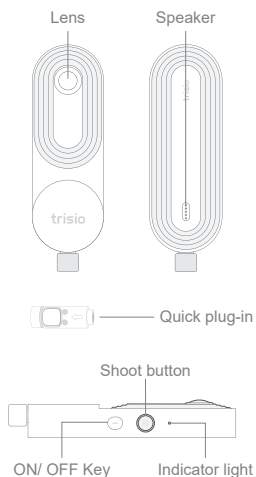


## Product Description



## App Downloading

1. Scan the QR code and install "Trisio360Camera"App.



QR code

2. Search and install the latest version of "Trisio360Camera" in your mobile application store such as "Google Play" and "App Store".

## Quick Start

1. Fix the camera on the tripod with fasteners, and press the side switch to turn on the camera.
2. Independent shooting: press the shoot button at the side to take panoramic photos.
3. Remote shooting via App: connect Trisio360Camera to the camera's Wi-Fi for remote shooting.

## Specifications

Indicator	Parameter or description
Aperture	F2.3
Resolution of panoramic images	32 million pixels (8,000*4,000)
Battery capacity	2,480mAh (battery life about 200 min)
Operating temperature	0°C~40°C

## Packing List

360° camera-----x1  
Quick plug-in-----x1  
USB cable-----x1  
Lens cleaner-----x1  
Instructions-----x1  
Warranty card-----x1  
Carry case-----x1

## Indicator Lights

Camera state	Indicator state
Normal switch-on and running	Blue light normally on
Low battery	Red light normally on
Switch off to charge	Green light flickering
Switch on to charge	Green light normally on
Runtime exception	Red light flickering

## FAQ

1. **Wi-Fi connection failed**  
Connect the Wi-Fi signal starting with "Trisio\_\*\*\*\*\*" from the list and the password is 12345678 by default, then connect the App to the camera. If your Android phone receives a prompt like "Wi-Fi Networking Failed," please stay connected. Android phone troubleshooting: check whether "Location" is on, as it must be, and delete the camera Wi-Fi for reconnection. Stay connected if the prompt of "Wi-Fi Networking Failed" appears. If the camera is still

disconnected, enter the mobile "Settings" to find an option similar to "WLAN Assistant"/ "WLAN Support"/ "WLAN+", and turn off this function and data traffic (4G/5G), and then restart the App.  
iPhone troubleshooting: try manual connection to Wi-Fi first. If it fails, enter the Settings - "Trisio360Camera" to check the permissions for local network access (iOS14 and above) and location, which are necessary for proper functioning of App. If it doesn't work, uninstall for reinstallation, and reboot the camera and mobile phone to check whether permissions are obtained. Both phone and camera should be rebooted in case of connection failure under permission support.

2. **Why does the software flash back when it stitches pictures?**  
Please free up the memory space for at least 2GB, and then reinstall the App.

## Attentions

1. Check the stability of camera and tripod before shooting. Do not forcibly stop the camera from rotating, or damage will be caused.
2. A windless environment is preferred. In the presences of strong winds, beware of tripod falling and camera damage.
3. Please avoid outdoor use on rainy days and liquid splashing to prevent damage since the camera is not waterproof.
4. A lithium battery is built in, please keep the camera away from fire or extremely high temperature (long-time direct sunlight or a sealed car), or fire or explosion may occur.
5. Precision lens should be prevented from scratching when use and properly saved when idle. Do not position it face down, or scratches or damage may occur.
6. Do not disassemble the camera without permission, or damage may occur.
7. Do not use in an environment other than the specified operating temperature, or damage may occur.

## Service Terms

- This clause is only valid for Hong Kong, Macao, Taiwan and overseas areas of the People's Republic of China.
1. The user is entitled to a one-year warranty from the date of purchase with a warranty card and an official receipt with the correct product name.
  2. This card only serves as the warranty certificate of HZNOVI Trisio items, and door-to-door service is not supported. The user has access to other legal rights in addition to those stipulated in the warranty card.
  3. If the warranty card is lost, the user will not be able to get another one. Please keep it properly and present it when service is required.
  4. For malfunctions not caused by poor quality, the owner shall bear the joint expenses incurred during repair, such as insurance premium, handling fee, and transportation fee. HZNOVI shall not be liable for the product damage or loss in transit.
  5. All parts involved in replacement will be collected and disposed of by HZNOVI, rather than be returned to the owner.
  6. After the product is repaired,

HZNOVI or the licensor will inform the owner and keep it for three months. HZNOVI shall assume no custody or joint responsibilities for overdue taking.

### Warranty Exclusions

1. Failing to present the valid receipt and the original warranty card at the same time.
2. Altering the warranty card or having inconsistent product information.
3. Damage caused by force majeure such as accidents, disasters, and wars.
4. Damage caused by water or sand entry, dampness, leakage, or external forces.
5. Damage caused by lightning strike or electrical system.
6. Modification and repair without permission by HZNOVI, or demolition, modification, and repair by an unauthorized third party.
7. Damage caused by pirated software or virus infection during operation.
8. Damage caused by improper use, maintenance, and storage.
9. The Company shall not be

liable for any direct or indirect loss caused by malfunctions, deletion or alteration of image data during battery maintenance and replacement, as well as any claim not listed in the maintenance instructions.

10. Out of warranty.
11. Files, software or consumables (e.g. USB cable and lens cleaner) that are attached.

### User Profile

Name

Phone number

Email

Address

Company

### Product Information

Model

Serial No.

Purchasing date

Purchasing channel

Warranty period (upon purchase): one year for the panoramic camera and one month for the USB cable.

### Maintenance Record

1 <sup>st</sup> time	
Repair date	
Failure cause Maintenance result	
Spare parts	
Delivered on:	
Maintained by:	

2 <sup>nd</sup> time	
Repair date	
Failure cause Maintenance result	
Spare parts	
Delivered on:	
Maintained by:	

\* Please keep this card properly and present it to local dealers when you ask for after-sales service.

Customer service: Trisio Camera (Facebook) or email  
Website: [www.trisio.net](http://www.trisio.net)  
Address: 2F & 5F, National Science and Technology Building, 7 Nanyou Road, Jiangning District, Nanjing City, Jiangsu Province, China.

### Trademark

- App Store is a trademark registered by Apple Inc. in China and other countries (regions).
- Google Play and Android are licensed trademarks of Google LLC in China and other countries (regions).
- iOS is the licensed (or registered) trademark of Cisco in China and other countries (regions).
- Wi-Fi logo is a trademark of the Wi-Fi Alliance.

Other trademarks referred to in the Manual are the property of their respective owners.

The power adapter should meet limited power source or PS2 requirements according to IEC 62368-1.

### EU Conformity Statement

**CE** This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the LVD Directive 2014/35/EU, the RoHS Directive 2011/65/EU, Wi-Fi device: the RE Directive 2014/53/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info)



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info)

### trisio 360° CAMERA

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) This device must accept any interference received, including interference that may cause undesired operation.  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### trisio lite2 for Business

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:  
(1) this device may not cause interference, and  
(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexemptés de licence. L'exploitation est autorisée aux deux conditions suivantes :  
(1) l'appareil ne doit pas produire de brouillage, et  
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

ce matériel est conforme aux limites de dose d'exposition aux rayonnements, FCC / CNR-102 énoncée dans un autre environnement.cette équipement devrait être installé et exploité avec distance minimale de 20 entre le radiateur et votre corps.

### Instructions/ Warranty card

Please safekeeping this card