

# RENPHO

User Manual

## Finger Eye Massager

Model: R-G002





# Attention

Please read this instruction manual carefully before using. RENPHO assumes no responsibility for any consequences caused by misuse or failure to follow these instructions.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

**1. DO NOT** use if you have had an eye operation, or if you have any eye diseases such as glaucoma, cataract, and amotio retinae.

2. Disabled people, and the elderly should only use this product when properly supervised.

**3. DO NOT** use if you have any swelling in the eye area.

4. If you feel any pain around your eyes, please discontinue using the device and consult a physician.

**5. DO NOT** use in high temperatures or humid environments. Avoid direct exposure to the sun.

**6. Do not** use the device with wet hands.

7. Remove contact lenses, glasses, false eyelashes, hairpins, and hair accessories, etc before using.

8. Only use the charger (5V 1A, not included) to recharge the eye massager.

**9. DO NOT** clean the product with water; clean it with cotton soaked in alcohol.

10. Avoid contact with sharp objects.

**11. Do not** use this product while driving.

12. If any fault or malfunction should occur during use, take it off immediately. Never attempt to disassemble or repair the device yourself.

13. The device is for private use only and cannot be used as medical equipment. It is not intended for medical diagnosis, treatment, or commercial purposes.

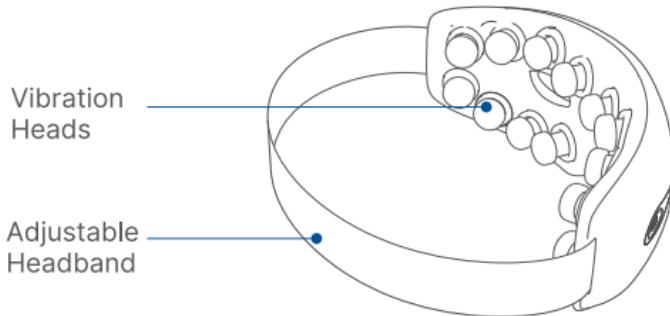
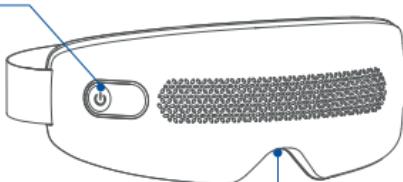
14. Use it in the morning and evening for no more than 10 minutes each time.

15. Please keep this manual for future reference.

# Product Structure

## Power Button

Long press: Power ON/OFF  
Short press: Switch modes.  
(Quick press twice to switch between Silent Mode and Voice Mode.)



## Specification

Product Name: Finger Eye Massager

Model: R-G002

Input: 5V == 1A

Rated power: 5W

Auto-off Timer: 10 minutes

Battery Capacity: 700mAh

Product Weight: 0.4lb/188g

Product Size: L7×W3×H2.9(inch)/L181.5×W76×H74mm

## What's included

- 1 x RENPHO Finger Eye Massager
- 1 x USB Cable
- 1 x User Manual

## Using the Product

### Charging

1. Use the 5V mobile charger (not included) to charge your eye massager.
2. Insert USB cable into the socket of the mobile charger.
3. Softly insert the USB plug into the socket of the device.
4. While charging, the LED indicator will flash red. When done charging, the LED indicator will be solid red.
5. The charge duration will be about 2 hours. Disconnect the power adapter after charging is complete.

※ The massager and the adapter may become warm during normal charging process.

※ Use time may differ depending on the operation mode selected.

※ The device can not be turned on while charging.

Status	Indicator Light
Normal Operation	Solid White
Bluetooth Connected	Solid Blue
Low Battery	Flashing Red slowly
Charging	Flashing Red slowly
Fully charged	Solid Red
Overcharging	Flashing Red quickly for one minute

### Wear this device

1. Loosen the adjustable headband.
2. Place the device around your head and tighten the headband to the appropriate fit.

※ Be careful to ensure the device is not too tight around your head.

※ Please make sure that you have removed your contact lenses, glasses, false eyelashes, etc. before using this device.

※ Do not operate the device with wet hands.

## Bluetooth Connection

1. Turn on the device by long press the Power Button.
2. Enable your mobile phone Bluetooth setting and search for "R-G002", an audio voice "Bluetooth Connected" will confirm when the device is connected to Bluetooth.
3. After successfully pairing your device, music can be pushed to the device for playing while massaging.

**Note:** After connecting Bluetooth successfully for the first time, it will be connected automatically next time it's turned on.

## Operation

1. Long press the Power button to turn on the massager and there will be a voice prompt "Welcome to the RENPHO Eye Massager" and it will broadcast the current mode.

**This massage has memory function. It will run the mode selected last time.**

2. Short press the Power Button to switch modes. An audio voice will confirm mode change.

Mode	Mode Name	Intensity
Mode 1	Tension Relief Mode	Low
Mode 2	Retinal Protection Mode	Medium
Mode 3	Youthful Radiance Mode	Medium High
Mode 4	Regeneration Mode	High

3. Long press the Power Button to turn off the massager, the indicator light will go off.

**Auto-off timer:** a voice prompt "Your RENPHO Massage is complete" will be heard when the device has been in operation for 10 minutes. And indicator light will go off and the device will automatically shut down.

## Silent Mode & Voice Mode

Quick press the Power button twice to switch between Silent Mode

and Voice Mode.

In the silent mode, there will be a voice prompt "Silent Mode" and all the voice broadcast and built-in music will stop. Bluetooth music plays normally.

**Note:** Every time the product is turned on, it will enter Voice Mode.

## Warm Tips

\* When you are using this device, please keep your eyes closed, lean back in the chair and completely relax your body.

\* Your vision will become blurry for a short period of time after use. Regular vision will return faster if eyes are kept closed for a short while.

## Attention

Problem	Possible Cause	Solution
Power-on failure	1. Check whether the battery level is too low 2. The time of pressing Power Button is too short	1. Please charge the device in time 2. Long press the Power Button for 2-3 seconds
Low massage intensity	Battery level is low	Charge the device
Device turns off automatically	1. Battery level is low 2. 10 Minutes Automatic Shut-off	1. Charge the device 2. Turn on the massager again
The product can't be charged	1. The charging voltage is too high 2. Adapter is broken	1. Use 5V 1A charger 2. Change another adapter

The indicator light is too dim or flashes	Low battery	Please charge the device in time
If you encounter other problems, turn off the device and contact us at support@renpho.com.		

## Cleaning and Maintenance

1. Please turn off the power when cleaning, do not use corrosive detergents such as benzene or diluents to clean the product.
2. Do not expose the device to excessive sun or hot temperature. When the device has not been used for over 3 months, recharge it before use.
3. Do not place it next to a wall or on the ground or rooftop.
4. Keep the device dry, clean, and away from rats.
5. Do not place anything heavy on it. Always bring your product to a qualified professional for any service or repair.
6. Do not disassemble the product yourself.
7. Do not disregard the device with normal household waste at the end of its life; instead, follow local environmental regulations and guidance for disposal.

## FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) L'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

## Warranty (1-Year-Limited)

1. The manufacturer's warranty is void under the following circumstances but not limited to:
  - Improper or inadequate maintenance or modification.
  - Accident, misuse, abuse, contamination, or other external causes.
  - The use of unspecified adapter and accessories.
  - Loss or damage in transit.
  - Damages that occurs as a result of one's failure to follow the instructions.
2. This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

## Customer Service

We have a warranty, exchange, and customer service team that guarantees hassle-free solutions to any issue you might have.

📞 **Tel:** +1(844) 417 0149 (US)

Monday-Friday 9:00AM-4:30PM

✉ **Email:** support@renpho.com

🌐 **Web:** [www.renpho.com](http://www.renpho.com)

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**Made in China**

折叠方式：折页

尺寸：95\*130

材质：128g铜版纸

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