

AYA NEO

说明

一、请妥善保管三包凭证, 本三包凭证和购机发票一起作为保修凭证, 在保修期内享受免费保修。

二、“三包”有效凭证
在“三包”有效期内产品出现故障, 消费者需凭购机发票和此三包凭证享受免费维修服务, 所修理产品机身号码同三包凭证上的产品机身号码必须一致。如无购机发票, 则以产品机身号码的生产出厂日期作为消费者产品“三包”有效期的起始时间。如两者全无的消费者, 则不能享受免费维修服务, 我司将实行收费维修服务。

三、根据《部分商品修理更换退货责任规定》, 属下列情况之一者, 不实行“三包”, 但可实行收费维修:

1. 超出本公司产品保修期范围内的;
2. 无法同时出示购机发票和填写保修凭证, 或保修凭证上与维修产品的型号、机身号码不符或涂改;
3. 非承担三包的修理者进行修理或者拆卸、改装等引起的故障和损坏;
4. 未按照产品使用说明的要求使用、维护、保管而造成的故障和损坏;
5. 使用非本公司所制造的产品配件引起的产品故障和损坏;
6. 由于跌落、移动、运输等非产品质量原因引起的故障和损坏;
7. 油烟、灰尘、受潮、直射阳光等恶劣条件下使用产生的故障和损坏;
8. 由于雷击、水灾、火灾、地震、风灾等自然灾害及异常电压、公害、化学物质的侵蚀而造成的故障和损坏;
9. 使用盗版软件造成损坏的;
10. 使用过程中感染病毒造成损坏的。

四、超过“三包”有效期或“三包”责任范围的, 按照 AYANEO 规定的收费标准实施收费服务。

在线自助服务: www.ayaneo.com.cn
技术支持热线: 400-039-8088

维修记录项目

| 送修日期 | 故障描述 故障原因 处理结果 | 使用配件 | 交验日期 | 修理单位 名称 | 维修人员 签字 |
|------|----------------------|------|------|------------|------------|
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AYANEO 商品三包凭证

商品名称
商品商标
商品序列号
商品产地

销售单位名称
销售单位地址
销售单位邮政编码
销售发票号码
销售日期

消费者姓名
消费者地址
消费者邮政编码
消费者联系电话

修理单位名称
修理单位地址
修理单位邮政编码
修理单位联系电话

AYANEO 严格按照《微型计算机商品修理更换退货责任规定》, 为购买 AYANEO 商品的消费者实行三包。若服务条款与三包规定有不符之处, 以三包规定及三包凭证内容为准。对于执行特别三包目录的地区, AYANEO 承诺遵守当地的相关规定。

产品标签

销售单位印章

使用 AYANEO 前先阅读 <https://www.ayaneo.com.cn/manual> 的使用手册。您也可以阅读包装内自带的纸质使用手册。

开机和关机

按电源按钮 2 秒启动 AYANEO, 开机过程中顶部两 Type-C 之间的指示灯处于常亮状态, 风扇会以最大转速工作, 自检过后回复正常转速, 同时指示灯熄灭。开机状态下长按电源键两秒屏幕顶部弹出下拉菜单, 单击电源键不放向下触控滑动(滑动以关闭电脑)完成关闭 AYANEO 操作, 或者点击屏幕左下角 窗口按钮>电源>关机关闭 AYANEO。开机状态下长按电源键 8 秒则强制关闭 AYANEO , 正常使用场景不推荐强制此操作。

睡眠和唤醒

开机状态下点按电源按钮则快速进入睡眠状态, 或者点击屏幕左下角窗口按钮>电源>睡眠将 AYANEO 睡眠状态, 睡眠状态下顶部两 Type-C 之间的指示灯处于有规律呼吸状态, 散热风扇将停止转动。睡眠状态下点按电源按钮将 AYANEO 唤醒, Windows Hello 已配置指纹安全登录的, 休眠状态下用已录入指纹手指轻触电源按钮约 2 秒直接唤醒, 或者点按电源按钮唤醒屏幕后再轻触识别指纹后进入 OS 界面, 无需输入 PIN 及密码登录。成功识别唤醒后顶部两 Type-C 之间的指示灯熄灭, 散热风扇正常转动, 不同界面下唤醒需要等待 1-3 秒将亮屏完成唤醒。

电池和充电

请勿尝试自行更换 AYANEO 电池, 您可能会损坏电池, 从而导致过热, 火灾和人身伤害。AYANEO 的锂离子电池应由 AYANEO 提供相关服务或进行回收, 它必须和家庭垃圾分开回收处理。请按照当地的环保法规来处理电池。电池只能由 AYANEO 或者 AYANEO 授权服务提供商进行更换, 用错误型号电池更换会有爆炸危险。当 Type-C 插入电源时, 应当避免皮肤与插头长时间接触, 否则可能会引起不适或受伤。请使用附带的适配器对 AYANEO 进行充电, 切勿使用无安全认证适配器对 AYANEO 充电, 可能会造成内部元件损坏和不可预知的危险。

清洁

请使用不起绒的布来清洁 AYANEO, 切勿使任何一个开口处受潮或使用气雾喷射、溶剂或研磨剂。

医疗设备干扰

AYANEO 内部部分元件包含磁体及无线电发射电磁场, 这些电磁场可能会

干扰医疗设备、心脏起搏器、除颤器或其他医疗设备。请在医疗设备和 AYANEO 之间保持一定的安全距离。请咨询您的医师和医疗设备制造商以获得医疗服务信息。如怀疑 AYANEO 干扰您的心脏起搏器、除颤器或者其他医疗设备, 请停止使用 AYANEO 。

AYANEO 保证所附硬件产品和配件, 从原先零售购入的日期起一年内, AYANEO 对正常磨损不作担保, 对事故或滥用造成的损坏也不做担保。若要获取服务, 请访问 AYANEO 商城或者 AYA 授权服务提供商, 可用的服务选项取决于请求的服务所在的国家或地区, 并且可能限制为销售的原始国家和地区。可能需要支付通话费用和国际运费, 这取决于您的位置。

当您根据保修服务政策提交有效的索赔时, AYANEO 将为您 AYANEO 酌情进行维修, 更换或退款。您享有的保修权益是附加在本地消费者法律所提供的权力以外的。当您根据本保修政策提出索赔时, 可能需要提供购买凭证的详细信息。

支持

有关支持和故障排除信息、驱动软件、及最新的 AYA Space 下载, 请访问 www.ayaneo.com.cn。

FCC合规

此设备符合 FCC 规则第十五部分中的规范标准。操作设备须符合以下两个条件: (1) 此设备不会导致有害干扰; (2) 此设备可承受任何外来干扰, 包括可能导致非预期操作的干扰。

欧盟合规

AYANEO 特此声明本无线设备符合指令。2014/53/EU 规范。

Read the manual at <https://www.ayaneo.com/manual> before using AYANEO . You can also read the paper manual that comes with the package.

Boot and shut down

Press the power button for 2 seconds to start AYANEO . During the boot process, the indicator light between the two Type-C at the top is always on. The fan will work at the maximum speed. After the self-check, it will return to normal speed and the indicator light will go out. Press and hold the power button for two seconds in the power-on state, and a pull-down shutdown menu will pop up at the top of the screen. Press and hold the power button, touch and slide down (slide to turn off the computer) to complete the AYANEO shutdown operation. Or click on the lower left corner of the screen: Window button> Power> Shut down to turn off AYANEO. Press and hold the power button for 8 seconds in the power-on state to forcibly shut down AYANEO. It is not recommended to force this operation in normal use scenarios.

Sleep and Wake

Press the power button in the power-on state to quickly enter the sleep state, or click the window button in the lower left corner of the screen>Power>Sleep to put AYANEO into the sleep state. In the sleep state, the indicator light between the two Type-Cs at the top is in a regular breathing state. The cooling fan will stop rotating. Click the power button in sleep state to wake up AYANEO. Windows Hello has been configured for fingerprint security login. In the sleep state, touch the power button with the registered fingerprint finger for about 2 seconds to wake up directly, or touch the power button to wake up the screen and then touch the fingerprint to enter the OS interface without entering the PIN and password to log in. After successfully recognizing and waking up, the indicator light between the two Type-Cs on the top goes off, and the cooling fan rotates normally. It takes 1-3 seconds to wake up under different interfaces to complete the wake-up.

Battery and Charging

Do not try to replace the AYANEO battery by yourself, you may damage the battery, resulting in overheating, fire and personal injury. The lithium-ion battery of AYANEO should be operated or recycled under the instructions provided by AYANEO. It must be recycled separately from household waste. Please dispose of the battery in accordance with local environmental regulations. The battery can only be replaced by AYANEO or AYANEO authorized service provider. Replacement with the wrong type of battery may cause an explosion. When Type-C is plugged into the power supply, avoid prolonged contact between the skin and the plug, otherwise it may cause discomfort or injury. Please use the included adapter to charge AYANEO . Do not use an adapter without safety certification to charge AYANEO. It may cause damage to internal components and unpredictable danger.

Cleaning

Please use a lint-free cloth to clean AYANEO . Do not let any opening get damp or use aerosol sprays, solvents or abrasives.

Medical equipment interference

Some components inside AYANEO include magnets and radio emission electromagnetic fields. These electromagnetic fields may interfere with medical equipment, pacemakers, defibrillators, or other medical equipment. Please keep a safe distance between the medical equipment and AYANEO . Please consult your physician and medical device manufacturer for medical device information. If you suspect that AYANEO interferes with your pacemaker, defibrillator or other medical equipment, please stop using AYANEO .

AYANEO guarantees that all hardware products and accessories will be within one year from the date of the original retail purchase. AYANEO does not guarantee normal wear and tear, nor does it guarantee damage caused by accidents or abuse. To obtain services, please visit AYANEO mail or AYA

authorized service provider. The available service options depend on the country or region where the requested service is located, and may be restricted to the original country and region of sale. Depending on your location, you may have to pay for phone calls and international shipping costs. When you submit a valid claim according to the warranty service policy, AYANEO will repair, replace or refund your AYANEO as appropriate. Your warranty rights are in addition to the powers provided by local consumer laws. When you make a claim under this warranty policy, you may need to provide details of the proof of purchase.

Support

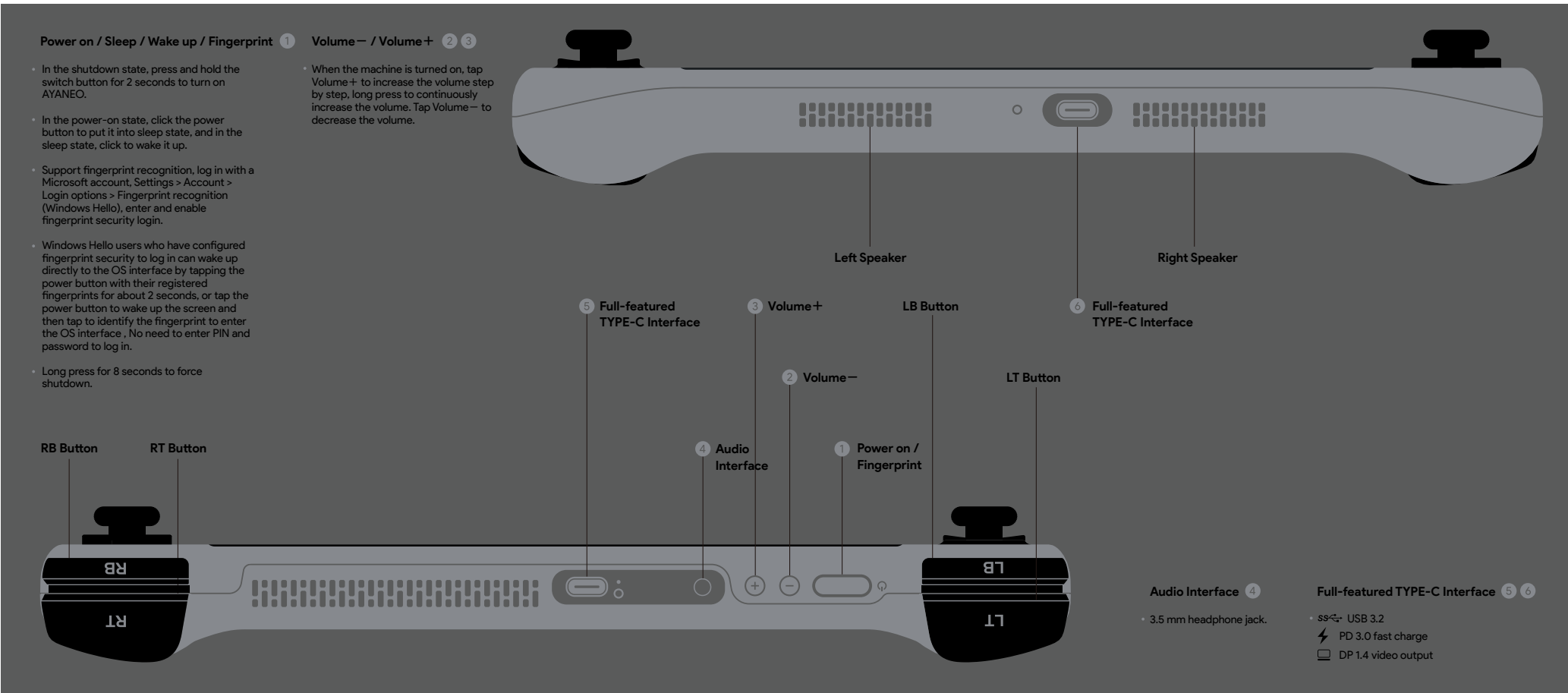
For support and troubleshooting information, driver software, and the latest AYA Space downloads, please visit www.ayaneo.com.

FCC compliance

This device complies with the specifications in Part 15 of the FCC Rules. The operating device must meet the following two conditions: (1) This device will not cause harmful interference; (2) This device can withstand any external interference, including interference that may cause unintended operation.

EU compliance

AYANEO hereby declares that this wireless device complies with the directive 2014/53/EU.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference

to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to

radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the

following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and

- (2) This device must accept any interference received, including interference that may cause undesired operation.

The SAR limit adopted by USA and Canada is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The highest SAR value reported to the Federal Communications Commission (FCC) and the Industry Canada (IC) for this device type when it is tested with hotspot is 0.50W/kg, and that when it is properly worn on the body is 0.48W/kg.

The device complies with the RF specifications when the device is used near your ear or at a distance of 0 mm from your body. Ensure that the device accessories

such as a device case and a device holster are not composed of metal components. Keep your device 0 mm away from your body to meet the requirement earlier mentioned.

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0 mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.